

**DEPARTMENT OF INFORMATION TECHNOLOGY  
Uninterruptible Power Supply (UPS)/Direct Current (DC) Plant Maintenance RFP  
F50B06000034**

**QUESTIONS AND RESPONSES #1**

Question 1: Is this full service where you want parts & labor for repairs and emergency calls that we respond to covered or do you want those items to be billable? I see it says T&M so I assume this would be repairs & emergency calls being billable but I don't see that spelled out anywhere to confirm.

**Answer: Emergency calls and repairs are billable under T&M on the Fiscal Year PO.**